

**Defiance County Family & Children First Council
Service Coordination Matrix**

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination and what needs qualify them for it?	Who can refer a child and how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form and who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Defiance	<p>Julie Voll, Coordinator, Defiance County Family & Children First Council</p> <p>Phone: 419-782-6934</p> <p>Email: jvoll@defiance- county.com</p>	<p>Any youth 0-21 years of age living in Defiance County with multiple unmet needs can be referred for Service Coordination.</p>	<p>Referrals are accepted from anyone – a parent, caregiver or community representative including, but not limited to: agencies, schools, juvenile justice and faith-based community.</p> <p>Contact Julie Voll to initiate the process at 419-782-6934 or jvoll@defiance-county.com</p>	<p>The referral form can be obtained by contacting Julie Voll via phone or email.</p>	<p>All families enrolled in Service Coordination are offered a parent advocate.</p>	<p>Any dispute will be handled according to the Defiance County Service Coordination Mechanism dispute resolution process and will be completed within 60 days. There will not be a disruption of services during this time.</p>	<p>Julie Voll, Coordinator, Defiance County Family & Children First Council</p> <p>Phone: 419-782-6934</p> <p>Email: jvoll@defiance- county.com</p>